Spirit Runner - "everything is possible" PO Box 146, Burns Lake BC VOJ 1E0 phone/fax - (250) 692-2375

August 14, 2006

Royal Roads University Campus Security Mr. Gord Burleson

Dear Mr. Burleson;

I have visited many countries, organizations and educational facilities which employed Security service providers. This is one of the most refreshing Security services I have interacted with on a daily basis.

As mentioned the other day, most of the staff appears to enjoy their work, respect the visitors, learners, staff and appreciate the 'wild' life in the environment. It takes balanced teaching, training and modeling such behaviours in the midst of tensions to create such an environment.

Thank you for the attention, assistance and those staff members (like Ed) who have gone an 'extra mile in their moccasins' to help facilitate new learners and visitors. I hope the rest of RRU appreciate the extra security and inter-personal dynamics required at this facility. It is a blessing to see your staff taking a special interest and care of the 'wild' life on the premises.

Sincerely,

Dr. Margaret R. Vickers, Ild (Mrs. M. Hyslop)

cc: RRU President